

Let's feed people
& not bins

AVOIDING FOOD WASTE DURING COVID-19

FOOD REDISTRIBUTION & RESALE



In addition to our standard redistribution resource that follows, here are the updates from food waste businesses in this time of crisis.

TOO GOOD TO GO For any meals, prepped food, and wholefoods which are ready to be purchased, complete [this form](#). They are also "waiving their admin fee for temporary profiles so restaurants can get some return on their waste immediately.

Too Good to Go have also launched #SupportLocal a new temporary not-for-profit feature that allows businesses to sell a special take-away menu through their app. Find out more here.

COMPANY SHOP Company Shop can help suppliers (and foodservice businesses) financially by purchasing their surplus. They can take ingredients, stock not in finished packaging etc.

Serving a membership of NHS workers, emergency services and food supply chain with that stock - all the people that are keeping the show on the road.

OLIO are now offering ad-hoc collections of surplus goods completely free of charge. If you have any prepped food, or wholefoods with a life of less than three days expiry, get in touch regarding collection. Volunteers will come and take this produce off your hands.

#COOK4KIDS CAMPAIGN to help feed 1.3 million vulnerable children missing out on school meals. Simply cook/prepare a free meal, upload a photo and organise a no-contact pick-up to help a local family. olioex.com/cook4kids/

FARESHARE For any wholefoods, or packaged foods with an ingredient line and +3 day expiry date, fill in the sheet attached and send to foodoffers@fareshare.org.uk.

If members of your team are able to volunteer, are based near a FareShare site or can drive, then they'd be welcome them with open arms. Call your local [FareShare site](#).

Food waste is still one of the industry's biggest issues and as restaurants close and services change, we need to work together to not only stop food from ending up in the bin but to also make sure it is put to good use in the community.

CONTACTS & FURTHER ORGANISATIONS

Approved Food
jonathan.straight@approvedfood.co.uk

His Church
hisfood@hischurch.org.uk

Bread and Butter Thing
mark@breadandbutterthing.org

Karma
support@karma.life

City Harvest
food@cityharvest.org.uk
020 7041 8491
(Are receiving high volume of calls)

Neighbourly
steve.butterworth@neighbourly.com

Company Shop
Jane.Marren@companyshop.co.uk
Sally.Wake@companyshop.co.uk

Olioex
sales@olioex.com
FWH@olioex.com

FareShare
joanna.dyson@fareshare.org.uk

Plan Zheroes
chris.wilkie@planzheroes.org

Felix Project
020 3034 4350

The Real Junk Food Project
info@trifo.com

Food Cycle
hello@foodcycle.org.uk

Too Good To Go
jcrummie@toogoodtogo.co.uk

FruPro
01733 237117
info@freshproduce.org.uk

Trussell Trust
Food Bank network
trusselltrust.org/get-help/find-a-foodbank/

COVID-19: ADVICE FOR FOODSERVICE AND HOSPITALITY
Up-to-date advice & support for UK foodservice providers during the coronavirus pandemic: thesra.org/coronavirus

Thanks to Wrap for this list



DO YOU HAVE FOOD SURPLUS?

Use this handy diagram to work out which food surplus solution would suit you best

HOW MUCH?

A little Some A lot Any amount

PICKED UP PICKED UP DROP OFF DROP OFF PICKED UP

Anytime Anytime/Regularly Organised/Weekly Anytime Anytime Weekly Anytime/Regularly

Collection capabilities dependent on charity requirements

Collected by consumers

Collected by individuals/volunteers

Collected by charities

| | | | | | | | | | |
|-----------------------------|-------------|------------------------------|----------------------------|-------------------|---------------------|-------------------|-----------------------------------|-----------------------|--------------------|
| KARMA TOO GOOD TO GO | OLIO | CITY HARVEST LONDON * | BEST BEFORE PROJECT | FARE SHARE | ACE OF CLUBS | FOOD CYCLE | FOOD DONATION CONNECTION * | PLAN ZHEROES * | NEIGHBOURLY |
|-----------------------------|-------------|------------------------------|----------------------------|-------------------|---------------------|-------------------|-----------------------------------|-----------------------|--------------------|

APPS COMMUNITY REDISTRIBUTION CONTACT ORGANISATION ONLINE

There's more information on each of the organisations on the following pages

WHAT FOODS CAN THEY TAKE

* Hot food must be chilled/frozen prior to collection

| | | | | | | |
|-----|----------|-----------------|-------------------------|-----------------|--------------------------|--------|
| All | Packaged | Cooked/Prepared | Past 'best before' date | Raw ingredients | Depends on which charity | Frozen |
|-----|----------|-----------------|-------------------------|-----------------|--------------------------|--------|

TOO GOOD TO GO

Too Good To Go is the easy way to sell your surplus food. It's a free app with more than 1.5 million UK users. Customers search the app for surplus food, purchase the food via the app, then collect it at the time you set. By partnering with Too Good To Go, you can attract new customers, recover sunk costs and make sure your food gets eaten, not wasted. The best part? Every meal you save helps the planet, too. It's a win-win-win.

- ✓ Collected by individuals
- ✓ Collected at any time
- ✓ One-off pick ups
- ✓ Win back sunk costs
- ✓ Attract new customers
- Reduce disposal costs
- ✓

* Charity

Active across the UK, and 14 other countries.

020 8089 8500
toogoodtogo.co.uk
info@toogoodtogo.co.uk

KARMA

Karma is a social tech start-up helping food businesses cut down food waste, increase revenue and reach new customers. They work with cafes, restaurants, hotels, retailers and supermarkets to sell surplus food to individual consumers. The Karma for Business app is super simple to use and a great way to become more sustainable. Karma currently works with 600+ food businesses.

- ✓ App/Platform
- ✓ Collected by consumers
- ✓ Collect at any time
- ✓ One-off pick ups
- ✓ Increase revenue
- ✓ Disposal cost reduction
- ✓ Increase footfall
- ✓ Free marketing/CSR exposure
- ✓ Collected by one person
- ✓ Work with supermarkets

Greater London (expanding throughout the UK) & Sweden.

www.karma.life
hey@karma.life
Karma app

OLIO

OLIO is a free app that connects neighbours with each other and with local businesses so surplus food can be shared, not thrown away. Whether you're a supermarket, bakery, deli, caterer, hotel, restaurant, or market, OLIO's **Food Waste Heroes programme can provide volunteers to pick up and redistribute your unsold food** at the end of the day.

- ✓ All food collected by one person
- ✓ Collect at any time
- ✓ One-off/regular pick ups
- ✓ Past 'best before' dates
- ✓ Damaged packaging
- ✓ Day old bakery items
- ✓ Disposal cost reduction
- ✓ Food Safety/Training
- ✓ Community based
- ✓ Regular impact data

Mostly UK, Sweden and California but available worldwide

https://olioex.com/
hello@olioex.com

CITY HARVEST LONDON

City Harvest London is the leading redistributor of surplus food in London. Each week we collect ca. 8 tonnes of food from food businesses in our fleet of refrigerated vans and deliver free of charge to hundreds of charities around London, which help feed some of the city's most vulnerable people. **We arrange regular, scheduled pickups from most of our food donors** (usually 1x per week) but can also support one-off and ad-hoc pickups.

- ✓ Collected by organisation
- ✓ Collect at any time
- ✓ One-off pick ups
- ✓ Disposal cost reduction
- ✓ Food Safety/Training

* Online

Greater London

0207 041 8491
food@cityharvest.org.uk

BEST BEFORE PROJECT

Best Before Project is focused on preventing food waste caused by the misunderstanding of food labels. **We collect products past the best before date and distribute them through our retail outlets.** We also educate businesses and end users that "best before" is not the expiry date, just an indicator of potential quality and encourage people not to throw these items away.

- ✓ Collected by organisation
- ✓ Better suited to larger/medium volumes
- ✓ One-off occurrences
- ✓ Packaged items
- ✓ Past 'best before' date
- ✓ Disposal cost reduction
- ✓ Food Safety/Training

* Online
* Hot/Cooked Food

England

078 23 323 240
http://bestbefore.org.uk/portal/
info@bestbefore.org.uk

FARE SHARE

FareShare is the UK's largest food redistribution charity; tackling food waste and fighting hunger. We operate through a network of 21 Regional Centres and are best set up to take larger volumes of surplus across the supply chain. **We can redirect your company's quality surplus food to the people who need it most.** Including frontline charities and community groups that support vulnerable people - homeless shelters, children's breakfast/older people's lunch clubs and domestic violence refuges. They transform the food into nutritious meals.

- ✓ Prefer donations to be dropped off but can organise transport
- ✓ Damaged packaging
- ✓ Wholesalers, suppliers & test kitchens
- ✓ Disposal cost reduction
- ✓ Food Safety/Training
- ✗ Hot/Cooked Food

UK

020 7064 8911
 foodoffers@fareshare.org.uk
 www.fareshare.org.uk/giving-food

ACE OF CLUBS

Ace of Clubs is a day centre in Clapham **working with homeless and vulnerable members of our local community.** We are open Monday to Friday every week and serve between 80 and 100 meals each day. We use supplies from Sainsbury's, Tesco's, Pret, KFC, Nando's and Gail's bakery and what we don't receive we purchase. We also rely heavily on harvest donations of dried goods for our store cupboard.

- ✓ Collected by organisation
- ✓ Collect at any time
- ✓ One-off pick ups
- ✓ Disposal cost reduction
- Food Safety/ Training
- ✗ Training

South West London

020 7720 2811/0178
 info@aceofclubs.org.uk
 aceofclubs.org.uk/

FOOD CYCLE

FoodCycle is an award-winning national charity that builds communities by **combining volunteers, surplus food and spare kitchen spaces to create nutritious meals for people at risk from food poverty and social isolation.** FoodCycle runs 33 volunteer-powered community projects nationwide, working to reduce food waste, food poverty and social isolation among vulnerable groups.

- ✓ Collected by organisation
- ✓ Collect at any time
- ✓ Disposal cost reduction
- Food Safety/ Training

London, South West, North, North East, Midlands, East Anglia

www.foodcycle.org.uk
 hello@foodcycle.org.uk

FOOD DONATION CONNECTION

Food Donation Connection provides an alternative to discarding surplus wholesome food by linking a network of food businesses with local charities that are able to collect on a regularly scheduled basis. We help 17,000 donating locations across the UK, Ireland, United States, and Canada **to find ways to safely and simply donate their surplus prepared food.** This is through an online platform, which also has extensive reporting capabilities that allows your business to track your donations on granular level, from meals provided, kilos donated, waste diverted, or geographic area impacted.

- ✓ Online platform
- ✓ Collected by charities
- ✓ Collect at any time
- ✓ Disposal cost reduction
- ✓ Food Safety/Training
- ✗ Hot Food (can collect if chilled/frozen)

US, Canada, UK, Ireland, continental Europe

0800 324 7064
 contactUs@FoodTodonate.com

PLAN ZHEROES

Plan Zheroes - The Zero Food Waste Heroes is a registered charity that helps businesses redistribute their good quality surplus food to charities and community groups instead of sending it to landfill. **We run an online platform where businesses can easily find and connect with charities in their local area and post donations of their surplus food.** Charities are notified by email and can claim the food via the platform. We also run volunteer led surplus food collections at several London markets.

- ✓ Collected by charities
- ✓ Volunteers available to collect on request
- ✓ Collect at any time
- ✓ One-off pick ups
- ✓ Disposal cost reduction
- Food Safety/Training

Primarily London

07505 617 844
 info@planzheroes.org

NEIGHBOURLY

Neighbourly is an online platform that helps businesses and individuals to support local causes with donations of money, time and surplus. **Our food redistribution scheme puts local branches in direct contact with charities** who can get surplus food and products to people in need. For food businesses, the scheme provides tracking, management and scaling of surplus redistribution efficiently with data analysis and reporting. The platform puts a face to surplus redistribution by showing the business, its customers and the wider community the projects and people that are being helped.

- ✓ Online platform
- ✓ Collected by charities
- ✓ Disposal cost reduction
- ✓ Food Safety/Training

UK

0117 917 5333
 www.neighbourly.com/
 hello@neighbourly.com